

Field Plus Service Program



The Field Plus Service Program provides on-site maintenance service only and is available for most instruments. This is a lower-cost option if you prefer on-site service and do not need the repair coverage included with other service plans. Any necessary repairs are billed separately, so additional costs may be incurred.

Benefits

- Optimises instrument performance
- Peace of mind that critical maintenance is done right
- Prevents issues & extends instrument life
- Maximises time for other priorities
- Immediate resolution to most issues over the phone

Service Plan Highlights

- On-site maintenance, calibration, and certification service according to the specific instrument requirements
- Advanced maintenance leverages tools and in-depth diagnostics exclusive to Hach® Service
- Priority breakdown response time
- Travel cost included

Establish - Extend - Elevate - Performance

ESTABLISH PERFORMANCE	Commissioning	
	Calibration/Certification	✓
EXTEND PERFORMANCE	Routine Maintenance	✓
	Repair	
ELEVATE PERFORMANCE	Advanced Maintenance	✓
	Remote Monitoring	
PARTS INCLUDED	Wear Parts	✓
	Spare Parts	
SERVICE LOCATION	On Site	✓
	Hach Service Centre	

One-year term is standard. Field Plus Service Program is not available for all Hach Instruments. Consult your local Hach Sales or Service representative to discuss availability.

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